

# VisionArt<sup>®</sup>

art over technology



## Retail Price List

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## HOW TO PLACE A VISIONART ORDER

- 1) Authorized dealers must place all orders on our website, visionartgalleries.com.
- 2) It is the dealer’s responsibility to verify that all the dimensions are correct. The online order form will prompt you for all the required dimensions to design a VisionArt.
- 3) Lead-times for orders from receipt of full payment in our office:
  - **Premiere Gallerie – 8 weeks**
  - **Décor Gallerie – 6 weeks**
  - **Expressions Gallerie – 4 weeks**
  - **Custom Art or Gallerie 23 – 8-10 weeks**
- 4) Shipping rates from California are calculated as follows:
  - \$150 for shipments West of Colorado
  - \$200 for shipments between Colorado and the Mississippi River
  - \$250 for shipments East of the Mississippi River
  - \$300 for shipments to Hawaii, Alaska and Canada

-TRIO and Vibrant shipping rates are an additional \$100.  
 -Back Box orders will ship separately from VisionArt, even if it is part of the same order, and will double the shipping charge.  
 -If shipping to a residential location, residential fees may apply. Please contact VisionArt for a residential delivery quote.
- 5) Custom Frame- the Premiere Gallerie may accept a client supplied frame. The custom frame must be professionally packaged, insured, and transported to VisionArt- at the customer’s expense.
- 6) The smallest VisionArt possible is 13” wide (not diagonally). Smaller than 43” diagonally will be priced at “Under 43” pricing, and may incur a non-standard formatting fee if the aspect ratio is not 16:9. VisionArt is not limited to concealing display devices; it can be manufactured to conceal wall safes, cabinet speakers, equipment racks, etc.
- 7) Prices are subject to change without notice.
- 8) **All sales are final. No refunds.**



## MOUNTING OPTIONS

### DESIGNING THE CAVITY

The Back Box cavity can be designed by adding 7 inches to the outside height and width of the television for the inside dimension of the recess. The depth of the recess is determined by adding the depth of the display plus the depth of any mounting brackets.

#### VISIONART SURFACE INSTALLATION

##### DEPTH

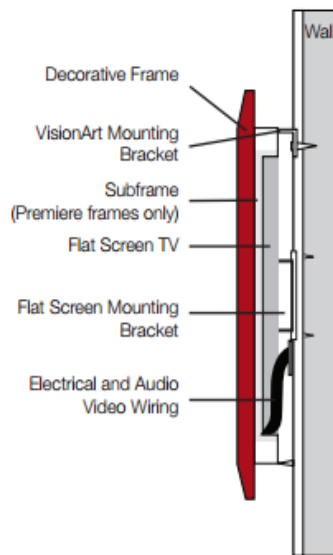
TV depth  
TV mounting bracket depth

##### TV OVERLAP

The inside of the Decorative Frame will overlap the TV by 1/2" on all sides

##### SIDE TREATMENTS

Black returns are included and are mounted to the sides concealing the TV.



#### VISIONART RECESSED INSTALLATION

##### CAVITY DIMENSIONS

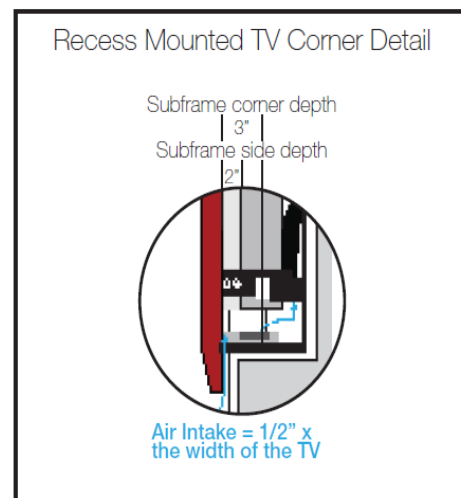
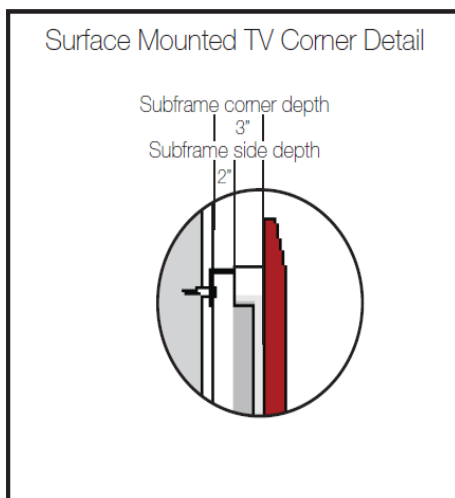
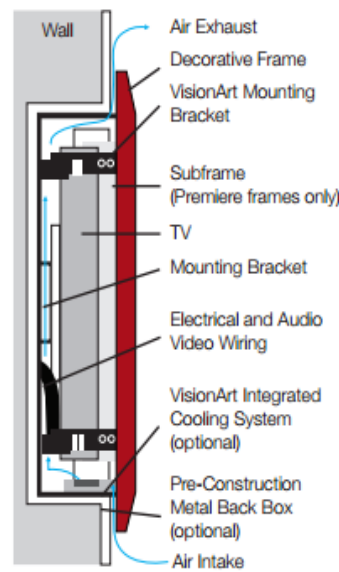
TV height +7"  
TV width +7"  
TV depth + mounting bracket depth

##### CAVITY OVERLAP

Frame will overlap the edge by at least 1/2". Some frames are wider and will overlap more.

##### TV OVERLAP

Inside of the frame will overlap the Plasma/TV by 1/2"



## PREMIERE GALLERIE

Base unit includes a giclee limited edition fine art print which is numbered and signed by the artist, decorative frame, optional returns, mounting brackets, Elite Ultra Quiet (40-44db) direct dry contact motor- which includes power supply and control wire. Optional upgrades include: Gallerie 23 or Leather Frame collection, various motor/integration control options, AV mat, and Back Box with Cooling System.

FRAME COLLECTION I		FRAME COLLECTION II	
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Flat Panel TV Size	MSRP	Flat Panel TV Size	MSRP
To 43"	7,495	To 43"	8,295
44" to 55"	7,995	44" to 55"	9,195
56" to 65"	8,495	56" to 65"	10,195
66" to 75"	9,995	66" to 75"	11,595
76" to 85"	10,995	76" to 85"	12,595
86" +	Please call for a quote	86" +	Please call for a quote

*Non-Standard Size	+ 275
Custom Art – Digital File	Free
Custom Art- Art Scan	+ 450

\*Non-Standard Size – If the display/image is not 16:9 due to the external speakers, or for any other reason, there will be an extra charge to reformat existing artwork. An aspect ratio range between 1.60 and 1.85 is considered a "Standard Size" and will not incur the reformatting charge. To determine this number, take the outside width of the display divided by the outside height of the display. Example: 16÷9 = 1.77. You may be able to increase the height or width of your VisionArt to maintain the 16:9 aspect ratio; this will avoid the reformatting charge.

## MAKE IT A TRIO – LED HDTV INCLUDED!

Base unit includes an Ultra Slim LED HDTV, giclee limited edition fine art print numbered and signed by the artist, decorative frame, side returns, mounting kit, integrated TV remote, and FLEX (50-54db) motor which includes power supply. Optional upgrades include: Gallerie 23 or Leather Frame collection. TRIO units are only available as surface mount.

FRAME COLLECTION I		FRAME COLLECTION II	
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Flat Panel TV Size	MSRP	Flat Panel TV Size	MSRP
40"	9,794	40"	10,294
46"	10,394	46"	11,594
55"	11,494	55"	13,194

## VIBRANDT – LED HDTV AND SOUND BAR INCLUDED!

Base unit includes an Ultra Slim LED HDTV, Bay Audio Ultra-thin custom 3-channel sound bar, giclee fine art print, decorative frame, side returns, mounting kit, integrated TV remote, and FLEX (50-54db) motor which includes power supply. Optional upgrades include: Gallerie 23 or Leather Frame collection. TRIO units are only available as surface mount.

FRAME COLLECTION I		FRAME COLLECTION II	
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Flat Panel TV Size	MSRP	Flat Panel TV Size	MSRP
40"	10,944	40"	11,644
46"	12,044	46"	13,244
55"	13,144	55"	14,844

## DECOR GALLERIE

Base unit includes a giclee fine art print, decorative frame, optional returns, mounting brackets, Flex (50-54db) motor- which includes power supply, built in radio receiver and one handheld remote. Optional upgrades include: Gallerie 23 or Leather Frame collection, various motor/integration control options, AV mat, and Back Box with Cooling System.

Flat Panel TV Size	MSRP
To 43"	3,500
44" to 51"	3,750
52" to 65"	5,600
66" to 75"	6,525
76" to 85"	7,325
86" +	Please call for a quote

*Non-Standard Size	+ 275
Custom Art – Digital File	+ 600
Custom Art- Art Scan	+ 1,200

\*Non-Standard Size – If the display/image is not 16:9 due to the external speakers, or for any other reason, there will be an extra charge to reformat existing artwork. An aspect ratio range between 1.60 and 1.85 is considered a "Standard Size" and will not incur the reformatting charge. To determine this number, take the outside width of the display divided by the outside height of the display. Example: 16÷9 = 1.77. You may be able to increase the height or width of your VisionArt to maintain the 16:9 aspect ratio; this will avoid the reformatting charge.

## MAKE IT A TRIO – LED HDTV INCLUDED!

Base unit includes an Ultra Slim LED HDTV, giclee fine art print, decorative frame, side returns, mounting kit, integrated TV remote, and FLEX (50-54db) motor which includes power supply. Optional upgrades include: Gallerie 23 or Leather Frame collection. TRIO units are only available as standard mount.

Flat Panel TV Size	MSRP
40"	5,494
46"	6,154
55"	6,994

## VIBRANDT – LED HDTV AND SOUND BAR INCLUDED!

Base unit includes an Ultra Slim LED HDTV, Bay Audio Ultra-thin custom 3-channel sound bar, giclee fine art print, decorative frame, side returns, mounting kit, integrated TV remote, and FLEX (50-54db) motor which includes power supply. Optional upgrades include: Gallerie 23 or Leather Frame collection. TRIO units are only available as standard mount.

Flat Panel TV Size	MSRP
40"	7,144
46"	7,804
55"	8,644

## EXPRESSIONS GALLERIE

Base unit includes a giclee fine art print, decorative frame, optional returns, mounting brackets, Flex (50-54db) motor- which includes power supply, built in radio receiver and one handheld remote. Optional upgrades include: Gallerie 23 or Leather Frame collection, various motor/integration control options, AV mat, and Back Box with Cooling System.

Flat Panel TV Size	MSRP
40" (fits up to 38" x 25")	1,695
46" (fits up to 44" x 27")	1,895
Custom Size (up to 55")	2,285



## CUSTOM ART & SPECIFICATIONS

VisionArt offers the options of personal artwork and photographic images for "custom order" units. You may choose or commission works from a favorite artist or photographer or supply your own art or photograph. In all cases, we'll work closely with you to ensure that the artwork you supply meets our technical requirements for a fine-art digital reproduction. Custom Art is available in our Premiere and Décor Galleries for an additional charge:

**PREMIERE-**

Digital File- Free

Art Scan- \$450

**DÉCOR-**

Digital File- \$600

Art Scan- \$1,200

**Production specifications for custom order units are as follows:**

- 1) We will digitally format the art and generate a color proof for approval, and produce the final giclee fine art print on canvas. Printing costs are included in the base price of the VisionArt unit.
- 2) Customers providing original artwork must also provide a signed and notarized authorization from the artist or photographer granting VisionArt the rights to copy the image and reproduce it as a giclee print for the purposes of covering a wall mounted flat panel display. (PLEASE SEE THE CUSTOM ART AGREEMENT)
- 3) Most wall mounted flat screen TVs are made to the shape and proportions of a "widescreen" or "letterbox" movie screen with a 16:9 aspect ratio. Customers providing artwork for VisionArt custom order units must make sure that the artwork they provide will "crop" to the shape and proportion of the flat panel display it will cover.
- 4) For optimum reproduction quality, the size of the original artwork for custom order VisionArt units should be the same size as the flat panel displays it will cover. If the flat panel display to be covered is 39" wide, the original artwork should be 39" wide. VisionArt will not accept original artwork for reproduction that is less than 30 inches wide.
- 5) Original artwork and photographic images must be delivered in one of four formats:
  - A) **Original Artwork** - Original artwork should be professionally crated, insured and transported - at the customer's expense. Original artwork will be scanned and returned to the customer along with a proof on canvas for customer approval -using the same crate it was delivered in -at the customer's expense.
  - B) **4 x 5 or 8 x 10 Transparency** (Additional charges may apply)- Customers wishing to send a photographic copy of original artwork must provide a 4 x 5 or 8 x 10 transparency that includes gray scale and color bars on it. The transparency will be scanned and returned to the customer along with a color proof on canvas for the customer's approval.
  - C) **Digital Image\*** - Digital images must be delivered on a compact disc accompanied by a color proof generated from the digital file. Files must be 150 megabytes at 350 DPI. The compact disc and the proof will be returned along with a VisionArt proof on canvas for the customer's approval.
  - D) **Photographic Prints on Paper** - Photographic images can be delivered as a color or black and white print on paper. Prints must be at least 24" wide and cropped to fit the shape and proportion of the customer's flat panel display. The print must be sharp, crisp and clean. Color and contrast must be just what the customer expects to see in the VisionArt print. Photographic prints on paper will be returned to the customer along with a color proof on canvas for approval.

For any additional answers to your custom art questions, please contact VisionArt Customer Service at 800-432-4353.

\*Digital images must meet exact specifications. Images requiring retouching will incur an hourly retouching rate of \$150.

## GALLERIE 23 FRAMES

Frame Name	Profile/Finish	UNDER 43"	44" - 55"	56" - 65"	66" - 75"	76" - 85"
Aspen	P58/F30	2,320	2,960	3,500	4,200	4,970
Astor - 12K gold - Burnished	P53/F12	5,300	6,020	7,200	8,320	9,600
Astor - 22K Gold - Antique	P53/F10	5,300	6,020	7,200	8,320	9,600
Astor - 22K Gold - Blue Clay	P53/F11	5,300	6,020	7,200	8,320	9,600
Astor - Aubergine Lacquer	P53/F20	4,475	5,010	6,070	7,040	8,065
Astor - Cosmos Jet Black	P53/F23	4,475	5,010	6,070	7,040	8,065
Astor - Gold Metal Leaf	P53/F42	4,135	4,610	5,680	6,745	7,925
Astor - Silver Metal Leaf	P53/F40	4,135	4,610	5,680	6,745	7,925
Barclay - 22K Gold-Antique	P51/F10	5,300	6,020	7,200	8,320	9,600
Barclay - 22K Gold-Blue Clay	P51/F11	5,300	6,020	7,200	8,320	9,600
Barclay - Aubergine Lacquer	P51/F20	4,475	5,010	6,070	7,040	8,065
Barclay - Cosmos Jet Black	P51/F23	4,475	5,010	6,070	7,040	8,065
Barclay - Gold Metal Leaf	P51/F42	4,135	4,610	5,680	6,745	7,925
Barclay - Silver Metal Leaf	P51/F40	4,135	4,610	5,680	6,745	7,925
Barclay - Tente Olive Lacquer	P51/F21	4,475	5,010	6,070	7,040	8,065
Barclay - Terrence Cinnabar	P51/F22	4,475	5,010	6,070	7,040	8,065
Barclay -12K Gold-Burnished	P51/F12	5,300	6,020	7,200	8,320	9,600
Carmel	P73/F42	4,550	5,010	6,030	6,720	7,915
Chandler - 12K Gold-Burnished	P55/F12	4,625	5,265	6,160	7,275	8,495
Chandler - 22K Gold-Antique	P55/F10	4,625	5,265	6,160	7,275	8,495
Chandler - 22K Gold-Blue Clay	P55/F11	4,625	5,265	6,160	7,275	8,495
Chandler - Aubergine Lacquer	P55/F20	3,800	4,255	5,030	5,920	7,055
Chandler - Gold Metal Leaf	P55/F42	3,460	3,855	4,640	5,700	6,565
Chandler - Silver Metal Leaf	P55/F40	3,460	3,855	4,640	5,700	6,565
Chandler - Tente Olive Lacquer with Silver Metal Leaf Lip	P55/F21-F40	3,800	4,255	5,030	5,920	7,055
Claridge - 12K Gold-Burnished	P52/F12	5,300	6,020	7,200	8,320	9,600
Claridge - 22K Gold-Antique	P52/F10	5,300	6,020	7,200	8,320	9,600
Claridge - 22K Gold-Blue Clay	P52/F11	5,300	6,020	7,200	8,320	9,600
Claridge - Aubergine Lacquer with Silver Metal Leaf Lip	P52/F20-F40	4,475	5,010	6,070	7,040	8,065
Claridge - Cosmos Jet Black	P52/F23	4,475	5,010	6,070	7,040	8,065
Claridge - Gold Metal Leaf	P52/F42	4,135	4,610	5,680	6,745	7,925
Claridge - Silver Metal Leaf	P52/F40	4,135	4,610	5,680	6,745	7,925
Dunsmuir - 12K Gold-Burnished	P54/F12	4,625	5,265	6,160	7,275	8,495
Dunsmuir - 22K Gold-Antique	P54/F10	4,625	5,265	6,160	7,275	8,495
Dunsmuir - 22K Gold-Blue Clay	P54/F11	4,625	5,265	6,160	7,275	8,495
Dunsmuir - Cosmos Jet Black	P54/F23	3,800	4,255	5,030	5,920	7,055
Dunsmuir - Gold Metal Leaf	P54/F42	3,460	3,855	4,640	5,700	6,565
Dunsmuir - Silver Metal Leaf	P54/F40	3,460	3,855	4,640	5,700	6,565
Dunsmuir -Aubergine Lacquer	P54/F20	3,800	4,255	5,030	5,920	7,055
Galloway - 12K Gold-Burnished	P50/F12	5,300	6,020	7,200	8,320	9,600
Galloway - 22K Gold-Blue Clay	P50/F11	5,300	6,020	7,200	8,320	9,600
Galloway - Aubergine Lacquer	P50/F20	4,475	5,010	6,070	7,040	8,065
Galloway - Cosmos Jet Black	P50/F23	4,475	5,010	6,070	7,040	8,065
Galloway - Gold Metal Leaf	P50/F42	4,135	4,610	5,680	6,745	7,925
Galloway - Silver Metal Leaf	P50/F40	4,135	4,610	5,680	6,745	7,925
La Jolla	P71/F42	4,550	5,010	6,030	6,720	7,915
Manhattan - 12K Gold-Burnished	P57/F12	4,625	5,265	6,160	7,275	8,495
Manhattan - 22K Gold-Antique	P57/F10	4,625	5,265	6,160	7,275	8,495
Manhattan - 22K Gold-Blue Clay	P57/F11	4,625	5,265	6,160	7,275	8,495

Manhattan - Aubergine Lacquer	P57/F20	3,800	4,255	5,030	5,920	7,055
Manhattan - Cosmos Jet Black	P57/F23	3,800	4,255	5,030	5,920	7,055
Manhattan - Gold Metal Leaf	P57/F42	3,460	3,855	4,640	5,700	6,565
Manhattan - Silver Metal Leaf	P57/F40	3,460	3,855	4,640	5,700	6,565
Mori - 12K Gold-Burnished	P56/F12	5,300	6,020	7,200	8,320	9,600
Mori - 22K Gold-Antique	P56/F10	5,300	6,020	7,200	8,320	9,600
Mori - 22K Gold-Blue Clay	P56/F11	5,300	6,020	7,200	8,320	9,600
Mori - Aubergine Lacquer	P56/F20	4,475	5,010	6,070	7,040	8,065
Mori - Cosmos Jet Black	P56/F23	4,475	5,010	6,070	7,040	8,065
Mori - Gold Metal Leaf	P56/F42	4,135	4,610	5,680	6,745	7,925
Mori - Silver Metal Leaf	P56/F40	4,135	4,610	5,680	6,745	7,925
Mori - Tente Olive Lacquer	P56/F21	4,475	5,010	6,070	7,040	8,065
Mori - Terrence Cinnabar	P56/F22	4,475	5,010	6,070	7,040	8,065
Revela - Café Mahogany	P80/W02-F53	4,100	4,530	5,375	6,170	7,190
Revela - Smoke Walnut	P80/W01-F52	4,100	4,530	5,375	6,170	7,190
Santa Fe	P74/F42	4,550	5,010	6,030	6,720	7,915
Scottsdale	P72/F42	4,550	5,010	6,030	6,720	7,915

## OPTIONAL:

Frame Returns (Gallerie 23 Surface Mount ONLY)

Up to 6" Returns	R600	1,200
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Astor- 22K Gold  
Antique



Barclay- 12K Gold  
Burnished



Claridge- Cosmos Jet  
Black



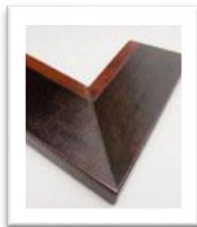
Manhattan - Silver  
Metal Leaf



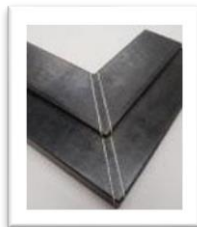
Mori- Aubergine  
Lacquer

## LEATHER FRAMES

Frame Name	Profile/Finish	UNDER 43"	44" - 55"	56" - 65"	66" - 75"	76" - 85"
Cambridge	P22	2,840	3,944	5,048	6,152	7,256
Chelsea	P23	2,840	3,944	5,048	6,152	7,256
Dallas	P26	2,840	3,944	5,048	6,152	7,256
Highlander	P21	2,840	3,944	5,048	6,152	7,256
Oxford	P24	2,840	3,944	5,048	6,152	7,256
Plymouth	P25	2,840	3,944	5,048	6,152	7,256



Cambridge



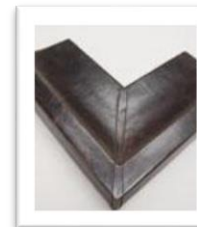
Chelsea



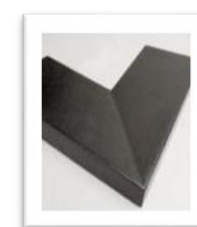
Dallas



Highlander



Oxford



Plymouth



## MOTOR/INTEGRATION OPTIONS

Various motor options are available to clients who appreciate the ultimate lifestyle of comfort and convenience. Upgrade options are available in two categories: FLEX (50-54db) and ELITE Ultra Quiet (40-44db).

## DÉCOR AND EXPRESSIONS GALLERIE UPGRADE OPTIONS

-Included: FLEX (50-54db) wireless motor with handheld remote

FLEX (50-54db) Options	MSRP
Dry Contact	Additional 349
Infrared	Additional 349
RS232	Additional 349

ELITE ULTRA QUIET (40-44db) Options	MSRP
Dry Contact	Additional 1,125
Infrared	Additional 1,125
RS232	Additional 1,125
RTS Motor with Wireless Handheld Remote	Additional 1,600

## PREMIERE GALLERIE UPGRADE/CONTROL OPTIONS

-Included: ELITE (40-44db) Direct Dry Contact motor

ELITE ULTRA QUIET (40-44db) Options	MSRP
Infrared	Included Option
RS232	Included Option
RTS Motor with Wireless Handheld Remote	Additional 475

## AV MAT

AV Matting Solution (VA-AVMS) masks off the non-display areas, behind the artwork, including the extra space around the television screen, the TV bezel, speakers on the monitor or separate speakers installed above and below the monitor. The VA-AVMS allows the artwork to be any square/rectangle shape that is needed. This allows VisionArt to be shaped to meet the room's proportion instead of being built for a specific TV dimensions. Ordering this product requires that the cutout dimensions are specified and approved. There may be up to 4 cutouts in a mat. Unless otherwise specified, all cut outs will be centered within the space available. All VA-AVMS orders will require a sign-off prior to ordering. The VA-AVMS is black fabric-wrapped due to the fact it will enhance the perceived brightness and contrast the TV.

AV Mat (up to 65")	500
AV Mat (66" to 85")	700

**Option 1:**



**Option 2:**



**Option 3:**



## AUDIO SOLUTION – BAY AUDIO SOUND BAR

### VisionArt Audio Solution by BAYAUDIO



#### Specifications

**Maximum Output @ 1 meter**  
100dB each channel, with 32 watts of amplification

**Close-Miked Near-Field Response**  
110-20,000 Hz

**Sensitivity [1 watt (2.83v) at 1m]**  
86dB

**Nominal Impedance**  
8 ohms per channel



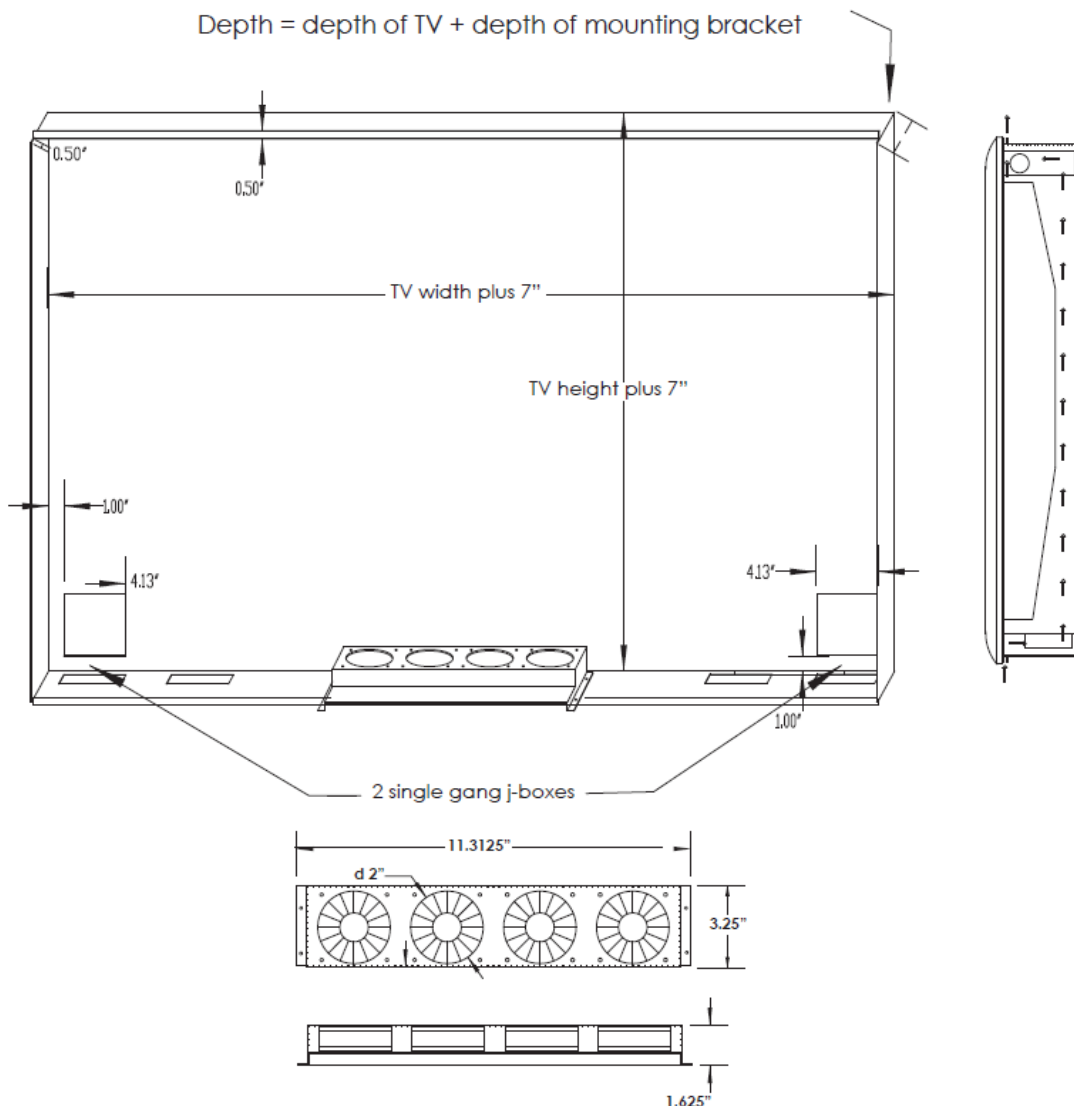
In addition to Vibrandt, we are offering the speaker bar as an add on accessory to your custom VisionArt: VisionArt Audio Solution by Bay Audio which includes a Flush-Mount Universal Bracket.

- Width of TV 32"-65" - VA-AUDIO TVX.65 \$1,999 retail
- Width of TV 66"-72" - VA-AUDIO TVX.72 \$2,499 retail

## BACK BOX WITH INTEGRATED COOLING SYSTEM

VisionArt offers an optional all metal Back Box that allows you to safely recess mount your TV into the wall. Each Back Box is made specifically for your installation and includes the VA-ICS (Integrated Cooling System). The VA-ICS has four slow speed, low turbulence fans that move 15 cubic feet of air per minute. The system includes a temperature sensor that will automatically turn the fans on at 90 degrees Fahrenheit. The VA-ICS requires that the VisionArt frame stands off the wall by at least ½" and uses this space to circulate air through the cavity. The VA-ICS includes a power supply, temperature sensor, and ducting. The fans are preinstalled in the Back Box. The Back Box is 16-gauge metal and is NOT structurally capable of supporting a display device.

Recessed Back Box	MSRP
Up to 43"	1,575
44" to 55"	1,785
56" to 65"	1,995
66" to 75"	2,195
76" to 85"	2,395



## LIMITED WARRANTY

This is a LIMITED WARRANTY as defined by the U.S. Consumer Product Warranty and Federal Trade Commission Improvement Act.

### WHAT IS COVERED UNDER THE TERMS OF THIS WARRANTY?

**SERVICE LABOR:** VisionArt will pay for service labor by an approved VisionArt service center when needed as a result of manufacturing defect for a period of one (1) year from the effective date of delivery to the end user.

**PARTS:** VisionArt will provide new or rebuilt replacement parts for the parts that fail due to defects in materials or workmanship for a period of one (1) year from the effective date of delivery to the end user. Such replacement parts are then subsequently warranted for the remaining portion (if any) of the original warranty period.

### WHAT IS NOT COVERED UNDER THE TERMS OF THIS WARRANTY?

This warranty only covers failure due to defects in materials and workmanship that occur during normal use and does not cover normal maintenance. This warranty does not cover failure resulting from accident, misuse, abuse, neglect, mishandling, misapplication, faulty or improper installation or setup adjustments; improper maintenance, alteration, improper use of any input signal; damage due to lightning or power line surges, spikes and brownouts; damage that occurs during shipping or transit; or damage that is attributed to acts of God. VisionArt is not responsible for damage that occurs due to being improperly stored or unopened after 24 hours from the receipt of product. This includes creasing of fine art print. It is the reseller's and/or customer's responsibility to inspect units with 24 hours upon arrival. In the case of remote control units, damage resulting from leaking, old, damaged or improper batteries is also excluded from coverage under this warranty.

**CAUTION: DAMAGE RESULTING DIRECTLY OR INDIRECTLY FROM IMPROPER INSTALLATION OR SETUP IS SPECIFICALLY EXCLUDED FROM COVERAGE UNDER THIS WARRANTY. IT IS IMPERATIVE THAT INSTALLATION AND SETUP WORK BE PERFORMED ONLY BY AN AUTHORIZED VISIONART PARTNER TO PROTECT YOUR RIGHTS UNDER THIS WARRANTY.**

**RIGHTS, LIMITS AND EXCLUSIONS:** VisionArt limits its obligations under any implied warranties under state laws to a period not to exceed the warranty period. There are no other expressed or implied warranties. VisionArt also excludes any obligation on its part for incidental or consequential damages related to the failure of this product to function properly.

**EFFECTIVE WARRANTY DATE:** This warranty begins on the effective date of delivery. For your convenience, please keep all order documents and original invoice.

**TO OBTAIN SERVICE, CONTACT YOUR VISIONART PARTNER:** Repairs made under the terms of the Limited Warranty covering your VisionArt product will be performed at the location of the product, during usual working hours, providing location of product is within normal operating distance from a VisionArt Authorized Partner. If, solely in VisionArt judgment, location of product to be repaired is beyond normal operating distance of the closest VisionArt Authorized Partner, it is the customer's responsibility to arrange for prepaid shipment of the product for repair. These arrangements must be made through the selling VisionArt Partner. If this is not possible, contact VisionArt directly for a return authorization number and shipping instructions. VisionArt will return product "transportation freight collect."

**ADDITIONAL INFORMATION:** To locate the name and address of the nearest VisionArt Authorized Partner, or for additional information about this warranty, please call 866-432-4353, or visit our website: [www.visionartgalleries.com](http://www.visionartgalleries.com)

**SHIPMENT INSPECTION:** It is the Dealer's and/or Customer's responsibility to inspect all orders upon delivery. Notification of any damage must be made to VisionArt within 24 hours of product receipt.